

It is the policy of this Office to accept and thoroughly investigate all complaints of alleged misconduct. Additionally, the investigator assigned to a complaint will ensure their follow-up investigation is fair, equitable, impartial, and fact based.

### **Making a Complaint Giving Commendation**

To document a complaint or commendation accurately, we recommend they be made in writing. In order to ensure that you have sufficient avenues to reach us, you can contact us in any of the following ways:

1. Come to Sheriff's Office.
2. Notify any on duty Deputy.
3. Call Central Dispatch at 803-245-7855.
4. Write a letter detailing your complaint/commendation and send it to the address listed on this brochure.
5. Call the Sheriff's Office 803-245-3018 between the hours of 9 a.m. and 5 p.m.
6. Email complaint to [sheriff@bambergcounty.sc.gov](mailto:sheriff@bambergcounty.sc.gov)



## **BAMBERG COUNTY SHERIFF'S OFFICE**

**Sheriff Kenneth J. Bamberg**  
**P. O. Box 210**  
**Bamberg, S.C. 29003**  
**Phone: (803)245-3018**  
**Fax: (803)245-1369**  
**E-mail address:**  
**[sheriff@bambergcounty.sc.gov](mailto:sheriff@bambergcounty.sc.gov)**

## **BAMBERG COUNTY SHERIFF'S OFFICE**

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The Bamberg County Sheriff's Office Strives to provide the highest level of performance for the citizens we serve. While not all encounters will be pleasant due to the nature of law enforcement, we, as an Office recognize the need for professional performance by all of our members. As such we want to hear when our employees provide service that a citizen perceives as professional or unprofessional. We are committed to reviewing the actions of all of our employees in our effort to continually improve the level of performance of this Office.

Complaints or commendations will be accepted in-person, by phone, mail, or e-mail.

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*Committed to Excellence*

**Phone: (803) 245-3018**

## Help Us Improve the Service to Our Community

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### Public Service Report

The Bamberg County Sheriff's Office provides law enforcement service to our community. This Office has trained its personnel to provide consistent and professional service. As a member of our community, you can assist us in ensuring that this level of service maintains that high level of expectation. We encourage your participation. We want you to give us information when you observe actions by this Office or employees which you believe needs our attention. These can be both actions you find rewarding and those you might believe are not at an acceptable level of professional Law Enforcement service.

You may report your observations in person, by letter or on the telephone. This agency does accept anonymous information, but we would prefer that you provide us with your identity.

**Anonymous reports are investigated only to the extent that the information allows; which may not be satisfactory to you or this Office.**

You should expect that your initial contact will be with a supervisor of our Office. The supervisor will conduct a preliminary investigation. This is to ensure that all relevant and available information is gathered when

it is still fresh. Your cooperation is very important particularly in identifying witnesses and allowing us to accumulate evidence including photographs and medical treatment records, if necessary.

A member of this Office will be assigned to investigate your report. You should expect to hear from that person within a couple of days. The investigator will attempt to arrange for a convenient time and location to conduct a formal interview with you. This interview, as are all of our interviews, will be video recorded.

In the case of a commendation, your report will become part of his/her personnel file. In other cases, they will be interviewed in a similar fashion to your interview. The employee will be instructed not to contact you unless it is in response to a Law Enforcement service call.

We strive to complete all of these Public Service Report investigations within 30 days. Normally the review process takes a few more days. You will be notified of the outcome of the investigation.

Citizens, such as you, are valuable eyes and ears for our community and this Office. We respect your input, both good and bad. Whenever you see

police actions which you believe we should be aware of, please report those to us.

"This Office belongs to the people of Bamberg County and as your Sheriff, I will always maintain an open door policy."

